



CONCERT DAY INFORMATION

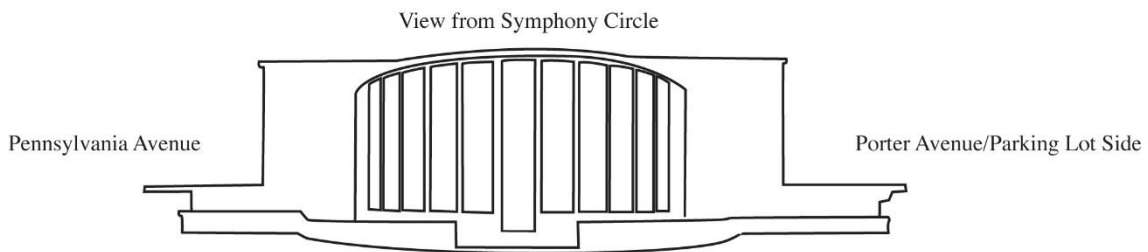
- Take the time to review “Concert Cues” with your students before you leave school.
- Please arrive at Kleinhans Music Hall at least 20 minutes before the start of the concert.
- No tickets are required to enter Kleinhans for school groups at youth concerts or Friday Morning concerts.
- Food, beverages, cameras, electrical and recording devices of any kind are strictly prohibited in Kleinhans.
- All cell phones must be turned off completely.
- Ask students to use the restrooms before leaving school. Students should remain seated throughout the entire concert. In case of an emergency, an usher will escort you out of the Hall.

ARRIVAL AND DEPARTURE

Kleinhans Music Hall sits at Symphony Circle between Porter Ave and Pennsylvania Ave in Buffalo.

TRAVELING BY BUS:

- Please clearly label your school name on each bus side window with at least an 8½ x 11 sign so BPO staff can identify your group on arrival.
- From Symphony Circle, turn onto **Pennsylvania Avenue**, next to Kleinhans. There is a driveway ramp to Kleinhans Music Hall on the right. **Go up the ramp** to the entrance. BPO staff will greet you and escort students to their seats. Staff will also give instructions for parking the vehicle at this time.
- Please ask students to leave all books and backpacks on the bus.
- Your group will be escorted to their seats by an usher. **No tickets are necessary.**
- At the conclusion of the performance, all groups will exit the hall at the same doors they entered from. All buses will be located along the street at the front of the hall (at Symphony Circle) for easy access and departure. **Do NOT go up the ramp upon returning to pick up students and staff.**



TRAVELING BY CAR OR VAN:

- Parking in the main lot next to Kleinhans is \$5, but street parking is free. If you have any questions, please send an email to education@bpo.org or call (716) 242-7822.
- Please keep your group together. You may enter the Hall at either door (Pennsylvania or Porter). When entering the Hall, give your school group name and an usher will lead you to your seats.
- At the conclusion of the performance, you may exit via the same entrance that you came in.

For the safety of the students, we ask that all teachers, chaperones and bus drivers kindly abide by the instructions of the transportation staff and remain parked until given clearance for departure.

Thank you!

GROUP LEADERS AND DRIVERS

WELCOME TO KLEINHANS MUSIC HALL: HOME TO THE BUFFALO PHILHARMONIC ORCHESTRA

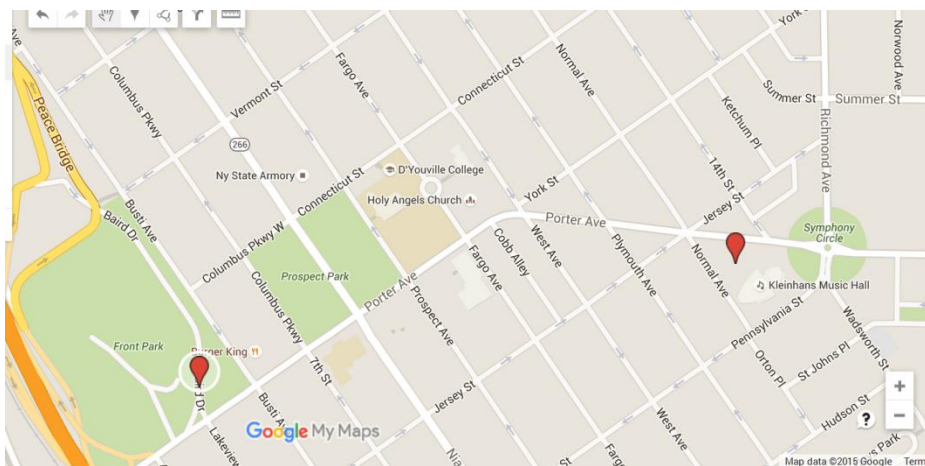
We hope your visit with us is enjoyable! Here are some tips to make your experience as stress free as possible.

Traveling by Bus:

From Symphony Circle, turn onto Pennsylvania Ave next to Kleinhans. There is a driveway ramp to Kleinhans Music Hall on the right. **Go up the ramp** to the entrance to unload your students.



After you drop your group off, you can park your vehicle at Front Park which is located on Porter Ave. west of Baird Dr. (please see insert below)



The coffee concert will be over by 12:30 p.m. Please be considerate of the following suggestions, which will greatly ease the loading process after the concert.

GETTING YOU ON YOUR WAY

It's as EASY AS 1 – 2 – 3!!

- **DRIVERS** - Please return to pick up your group no earlier than 12:00 p.m. Please stage your vehicle along the street at the front of the hall and around the reflecting pond. **DO NOT PULL UP ON THE RAMP!** Please be considerate of other drivers and buses.



- **STUDENTS** – At the conclusion of the performance, all groups will exit the hall through the same doors from which they entered. Groups should refrain from walking extended distances to get to their vehicle, especially during inclement weather. Please stay inside where it is warm, and board your vehicle close to the building where the sidewalks are dry and clear. Staff will announce which buses are in loading position. Please be ready to board with your group at that time.
- **EVERYBODY** - Most important of all. **PLEASE BE PATIENT.** It is our desire to get you on your way as quickly and as safely as possible!