



CONCERT DAY INFORMATION

- Check out the Curriculum Resources for the concert you are attending, and share with your students!
- Take the time to review “Concert Cues” with your students before you leave school.
- Please **arrive at least 20 minutes before the start** of the concert.
- **No tickets** are required to enter Kleinhans for school groups at youth concerts or Friday Morning concerts.
- Food, beverages, cameras, electrical and recording devices of any kind are strictly prohibited in Kleinhans.
- All cell phones must be turned off completely.
- Ask students to use the restrooms before leaving school. Students should remain seated throughout the entire concert. In case of an emergency an usher will escort you out of the Hall.

ARRIVAL AND DEPARTURE

Kleinhans Music Hall sits at Symphony Circle between Porter Ave. and Pennsylvania Ave. in Buffalo.

TRAVELING BY BUS:

- Clearly **label your school name** on each bus’ side window with at least an 8½ x 11 sign so BPO staff can identify your group on arrival.
- From Symphony Circle, turn onto Pennsylvania Ave., next to Kleinhans. Turn Right onto Normal Ave. (at the rear of the Hall) where BPO staff will direct you into the parking lot and to your parking location.
- **Please remain on your bus until a BPO representative greets you and gives you instructions for entrance into the Hall.**
- Please ask students to leave all books and backpacks on the bus.
- **We ask that all buses and bus drivers remain at Kleinhans Music Hall for the duration of the concert.** The BPO provides coffee and tea for the drivers (downstairs in the restaurant). Bus drivers should return to their buses 10 minutes prior to the end of the concert.
- BPO staff will direct departure from the Hall and the parking lot. **Please keep all bus engines off until given clearance by parking staff.** Buses will be released once ALL students and staff for ALL buses have boarded.

TRAVELING BY CAR OR VAN:

- From Symphony Circle, turn onto Pennsylvania Avenue, next to Kleinhans. Turn Right onto Normal Avenue (at the rear of the Hall). The car and van parking lot is on your LEFT. Please enter in the first driveway and follow directions from the BPO staff.
- Please stay on sidewalks with your group. An usher will greet you at the door.
- BPO staff will direct your departure from the Hall.

WHEELCHAIR/ADAPTIVE VEHICLES:

- From Symphony Circle, turn onto Pennsylvania Avenue, next to Kleinhans. There is a **driveway ramp** to Kleinhans Music Hall on the right. BPO staff will greet you and escort students to their seats. Staff will also give instructions for parking the vehicle at this time.
- **We ask that all drivers remain at Kleinhans Music Hall for the duration of the concert.** The BPO provides coffee and tea for the drivers (downstairs in the restaurant). 10 minutes prior to the end of the concert, drivers should return to their vehicles and pull up the driveway ramp off Pennsylvania Ave. for student pick-up.

For the safety of the students, we ask that all teachers, chaperones and bus drivers kindly abide by the instructions of the transportation staff and remain parked, with engines off, until given clearance for departure. Thank you!